

16 week Action Plan update

Service Name:	Visage Cosmetic Dental Clinic
Organisation number:	00182
Service Provider:	Avsan Visage Ltd
Address:	61 Miller Street, Glasgow, G1 1EB
Inspector:	Anna Martin
Date Inspection Concluded:	24 July 2024

Requirements and Recommendations	Action Taken	Completed Yes/No	Further action if applicable
<p>Requirement 1: The provider must operate within its conditions of registration at all times. If it intends to do anything that is not covered under its conditions of registration, it must submit for approval an ‘application to vary, add or remove a condition of registration’ within the timescale indicated in our notifications guidance (see page 19).</p> <p>Timescale – immediate</p>	<p>As registered manager I am aware and understand the Independent Healthcare regulations and notifications and will follow these guidelines carefully to ensure we meet our responsibilities.</p> <p>Bupa dental care Healthcare Regulatory and Risk specialists have actioned a guide for new managers and will be supporting with the onboarding of new managers ensuring they meet HIS responsibilities.</p>	Yes	NA

File Name: 20161119 HIS 16 week Action Plan template v1.2	Version: 1..1	Date 18 February 2014
Produced by: Healthcare Improvement Scotland //IHC provider	Page: 1 of 5	Review Date:
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<p>Requirement 2: The provider must ensure that the name of the local anaesthetic and dosage given to patients is always recorded in patient care records (see page 22).</p> <p>Timescale – immediate</p>	<p>Actioned immediately. All clinicians made aware of requirements. Followed up with email to each clinician and nurse showing report findings.</p> <p>Report forwarded to Quality improvement lead for Scotland.</p>	<p>Yes</p>	<p>In house audit planned for 23/12/2024 to ensure this has been continued for compliance.</p>
<p>Requirement 3: The provider must undertake a risk assessment of its ventilation system in the treatment rooms and decontamination room and mitigate against any risks associated with using a ventilation system which does not meet national guidance for specialised ventilation for healthcare services (see page 22).</p> <p>Timescale – by 17 October 2024</p>	<p>Ventilation site survey carried out on the 9th August 2024.</p> <p>Report received on 22nd August and forwarded to head of property.</p> <p>3rd September measurements taken for works.</p> <p>Air purifiers fitted. Info from property- <i>these purifiers clean 20 times every our (1100m3/hr). Therefore 20no. air purifications per hour plus the 4no. air changes we receive with the ventilation system.</i></p>	<p>Yes</p>	<p>NA</p>

Action Plan (continued)

Requirements and Recommendations	Action Taken	Completed Yes/No	Further action if applicable
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File Name: 20161119 HIS 16 week Action Plan template v1.2	Version: 1..1	Date 18 February 2014
Produced by: Healthcare Improvement Scotland //IHC provider	Page: 2 of 5	Review Date:
Circulation type (internal/external): Internal		

<p>Recommendation a: The service should implement a process to ensure all parts of the patient care record are saved in one central location (see page 19).</p>	<p>All practices use dentally and radiographs are held in EXpro/ CBCT in Sidexis. This has been passed on to the relevant teams to be looked at centrally.</p>	<p>No</p>	<p>Central ops continue to work with Dentally to improve services.</p>
<p>Recommendation b: The service should update its recruitment policy to include the health clearance and immunisations requirements for individual job roles (see page 19).</p>	<p>This has been passed onto Quality improvement lead and Central ops to be looked at centrally.</p>	<p>No</p>	<p>Sent 16 week action plan to Central ops to push recommendation</p>

Name	Melissa Marshall
Designation	PM
Signature	<i>M Marshall</i>
	21 / 11 / 24

In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.

File Name: 20161119 HIS 16 week Action Plan template v1.2	Version: 1..1	Date 18 February 2014
Produced by: Healthcare Improvement Scotland //IHC provider	Page: 4 of 5	Review Date:
Circulation type (internal/external): Internal		

File Name: 20161119 HIS 16 week Action Plan template v1.2	Version: 1..1	Date 18 February 2014
Produced by: Healthcare Improvement Scotland //IHC provider	Page: 5 of 5	Review Date:
Circulation type (internal/external): Internal		