

Action Plan

Service Name:	Beautox Clinic Aesthetics, Aberdeen
Service number:	00961
Service Provider:	Beautox Clinic Aesthetics Ltd
Address:	c/o Beauty Within Salon, 70 Skene Street, Aberdeen AB10 1QE
Date Inspection Concluded:	12 September 2022

Requirements and Recommendations	Action Planned	Timescale	Responsible person
Requirement 1: The provider must develop and implement a recruitment policy, including for those with practicing privileges, and ensure that it follows guidelines on safer recruitment.	In progress	30 Dec 2022	Imran Inam
Requirement 2: The provider must ensure that staff employed in the provision of the independent healthcare service receive regular individual performance reviews and appraisals.	In progress	30 Dec 2022	Imran Inam
Recommendation a: The service should develop and implement its participation policy to direct the way it engages with its patients and uses their feedback to drive improvement. The policy should include how the service will share improvements made as a result of feedback with patients.	In progress	30 Dec 2022	Imran Inam

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Recommendation b: The service should ensure staff are trained in the principles of duty of candour.	In progress	30 Dec 2022	Imran Inam
Recommendation c: The service should produce and publish the annual duty of candour report.	In progress	Aug 2023	Imran Inam
Recommendation d: The service should ensure that information about how to make a complaint about the service is available to patients.	In progress as per response form. Posters will be displayed in clinic and information provided by email and once new website is live, will also include on there.	Immediate (early 2023 for website)	Imran Inam
Recommendation e: The service should introduce a system to obtain a Disclosure Scotland Protecting Vulnerable Groups (PVG) for all staff. This will ensure that staff are safe to work in the service.	In progress	30 Dec 2022	Imran Inam

Name	<input type="text" value="Imran Inam"/>		
Designation	<input type="text" value="Service Manager"/>		
Signature	<input type="text" value="Imran Inam"/>	Date	<input type="text" value="24 / 10 /2022"/>
In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.			

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