

Action Plan

Service Name:	Dr Carol Macmillan With The Moment Cosmetic Medical Practice Ltd
Service number:	00456
Service Provider:	With The Moment Cosmetic Medical Practice Ltd
Address:	17 Ellieslea Road, Broughty Ferry, Dundee, DD5 1JH
Date Inspection Concluded:	07 February 2023

Requirements and Recommendations	Action Planned	Timescale	Responsible person
Recommendation a: The service should update its participation policy to include all the methods it uses to obtain feedback from patients and describe how this information is used to improve the service (see page 10).	<i>Add methods to participation policy</i>	<i>12 months</i>	<i>C Macmillan</i>
Recommendation b: The service should further develop its audit system to include the frequency and outcome of each audit completed (see page 12).	<i>Add outcomes to audit system</i>	<i>12 months</i>	<i>C Macmillan</i>

Recommendation c: The service should measure the impact of service changes and document the outcomes in its quality improvement plan (see page 16).

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Name

Carol McNeill

Designation

Director

Signature

[Handwritten Signature]

Date

15-2-23

In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.