Action Plan

Service Name:	Lanarkshire Aesthetics
Service number:	00320
Service Provider:	Lanarkshire Aesthetics Limited
Address:	311 Main Street, Bellshill ML4 1AW
Date Inspection Concluded:	09 November 2021

Requirements and Recommendations	Action Planned	Timescale	Responsible person
Recommendation a: The service should review its policies and procedures to make sure they accurately reflect what the service does and how it does it. They should also reflect Scottish guidance and legislation where relevant.	All policies will be edited and up dated according to guidance given by our inspector with reference to Scottish guidance and legislation.	Within 1 month	Lorraine bowman
Recommendation b: The service should obtain a Disclosure Scotland Protecting Vulnerable Groups (PVG) update for all practitioners at the point of engagement and again at regular intervals. This will ensure that staff are appointed safely and remain safe to work in the service.	All staff have now and future staff will have A full PVG done under Lanarkshire Aesthetics. As we have been checking all PVG numbers we will now obtain full PVG under Lanarkshire aesthetics	Immediately	Lorraine bowman

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Recommendation c: The service should develop and implement a quality improvement plan to structure its processes and outcomes, measure the impact of change and demonstrate a culture of continuous improvement.	We will complete the quality improvement plan	Within 1 month	Lorraine bowman

Name	Lorraine bowman		
Designation	Clinic director		
Signature	l.bowman	Date	17 / 12 /2021

In signing this form, you are confirming that you have the authority to complete it on behalf of the service provider.

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